

**LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034**

**B.A. DEGREE EXAMINATION – HISTORY, ECONOMICS & SOCIOLOGY**

**THIRD SEMESTER – NOVEMBER 2009**

**CO 3203 / 3200 - INDUSTRIAL RELATIONS**

Date & Time: 13/11/2009 / 9:00 - 12:00 Dept. No.

Max. : 100 Marks

**PART A**

Answer briefly **all** the questions:

(10 x 2 = 20)

1. What is *Industrial Relations*?
2. State two kinds of strike.
3. What is Boulwarism?
4. State two kinds of Punishments.
5. Enlist four bargaining items.
6. State two causes of grievance.
7. Mention one difference between Collective Bargaining and Cooperation.
8. What are the four systems of Management according to Rensis Likert?
9. State one difference between Plant and Industry.
10. What is Collective Bargaining?

**PART B**

Answer any **five** of the following:

(5 x 8 = 40)

11. Explain the working of the grievance redressal machinery.
12. What are the prerequisites for a successful Collective Bargaining?
13. State and explain the reasons for poor industrial relations.
14. Differentiate adjudication and voluntary arbitration.
15. Explain the Gandhian approach to Industrial Relations.
16. Describe three methods of preventing industrial disputes.
17. How is a Trade Union registered?
18. What are the kinds of industrial disputes?

**PART C**

Answer any **two** of the following:

(2 x 20 = 40)

19. Explain the steps in Disciplinary Procedure.
20. What are the steps in Collective Bargaining?
21. Describe the roles of the three actors in Industrial Relations.

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